

# West Indies Yacht Club

- Case Discussion Questions
  - As Jim Johnson, what problems do you currently face?
  - Who are the most effective and least effective expatriate managers at the resort? What are the key characteristics that make them more or less effective?
  - What, if any, short-term recommendations should Dowd make to Johnson at the time?
  - What long-term recommendations should Dowd make to Johnson at this time?